

THE REASON FOR PRODUCT RETURN

DESTRUCTION (the product is expired or it is waste)

Additional information:

RETURNED PRODUCT (wrong order or changes in customer's needs)

Additional information:

NOTICE OF DEFECT (suspicion about the product being defective)

Additional information:

OTHER REASON:

RETURNED PRODUCT

PRODUCT AND DIMENSIONS:

AMOUNT (kg/pcs):

TRANSPORT CLASSIFICATION (1.1 B, 1.1 D, 1.4 B, 1.4 S, 5.1):

 RETURNED TO OFFICE:
 Hanko
 Kemi
 Kotka
 Kuopio
 Lapua
 Laivakangas
 Naantali
 Nokia
 Orikorpi
 Talvivaara
 Urjala
 Veikkola
 Vihtavuori

INFORMATION ABOUT THE RETURNER / PACKER

RETURNER (company):

THE NAME AND PHONE NUMBER OF THE PACKER:

ADDRESS (site):

 CONTACT PERSON AT FORCIT:
 (with whom the product return has been agreed)

DATE, RECIEVER'S SIGNATURE AND NAME IN BLOCK LETTERS (Forciti fills out)

DATE: / / 20

CHECKLIST

1. Every product return has to be agreed on beforehand with your Key account manager.
2. Packing; always use original packaging or packaging that meets the requirements of the law. The transport packaging, the markings and the transport documents have to be legal.
3. There has to be a waybill for the transportation and a movement document in case of hazardous waste.

COMPENSATION/COSTS

- We will credit 90 % of the selling price for usable products returned in unopened packaging.
- For destruction of explosives we charge the realized costs.
- We do not compensate opened packaging.

KEY ACCOUNT MANAGERS

Key account manager: **Janne Järvinen**
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Key account manager: **Saila Savolainen**
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